



CORONA VIRUS / COVID – 19

**** Personal NHS Uniforms laundered for free with full ozone disinfection ****

As a government designated “essential business” we are striving to assist in keeping the economy running by continuing our services.

We have made a few changes to safeguard customers and staff thereby operating safely.

Collections & Deliveries – minimising close contact measures

- Morning deliveries are currently suspended. We still cover all areas at least 2x/wk.
- Delivery team are a young husband and wife. They change gloves after every pick-up.
- You receive a text when we're on route.
- Please look out for us and place your items / bags etc on your doorstep
- When delivering we place items on a protective base & hanger tripod and stand back 2m+
- Please collect your items whilst we wait at distance.
- Once you close your door we will collect our tripod, bag base and any further items
- All incoming items kept separated from outgoing items at all times.

At Our Premises – minimising any cross contamination risk

- Incoming items are disinfected with ozone inside the vehicle. You can read more about ozone on our website. It is entirely harmless to fabrics.
- All laundry is washed in ozone saturated water providing full disinfection
- All iron only / dry cleaning / hand wash and special care items are spread out in the receiving area for further ozonation prior to processing
- We are working multiple smaller shifts of 2 people to make strict social distancing easy
- Our premises are ozonated between shifts disinfecting all surfaces, equipment and facilities

Vulnerable customers – those for whom we unpack / change beds etc

- We will currently continue to provide these services wearing gloves and masks to minimise risks but if you are able to make alternative arrangements please let us know.

Thank you for your continued support, understanding and co-operation whilst we strive to maintain our services during this challenging situation.

**** Stay at Home - Protect the NHS - Save Lives ****

****As a small family run business we want to help support the NHS by laundering any personal uniforms that come with an order for free but we could not cope with an inundation of commercial quantities. Thank you for understanding.**